Existing Rheometric Scientific instruments can be divided into five (5) categories. These five (5) categories are as follows:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Currently produced products that TAI will continue to support</td>
</tr>
<tr>
<td>2</td>
<td>Previously produced products that TAI has discontinued</td>
</tr>
<tr>
<td>3</td>
<td>Previously produced products that have or will be divested</td>
</tr>
<tr>
<td>4</td>
<td>Products that Rheometrics discontinued but TAI still supports</td>
</tr>
<tr>
<td>5</td>
<td>Discontinued products that have had support discontinued by Rheometric Scientific</td>
</tr>
</tbody>
</table>

**Category 1 Products**

These products are either currently produced or have recently been replaced by similar ARES versions. TAI will maintain full support for these products including demand service, service contracts, and spare parts. These instruments include:

ARES (All versions)
RDA III
RFS III
RSA III

Notes:
1) For ARES instruments less than Version 5, customer must upgrade to at least Version 5 by June 2004 to continue to receive support.
2) The support policy described above is applicable to the US and some variations may exist depending on the country. Please check with your local TA office for information.
**Category 2 Products**

These products were previously produced by Rheometric Scientific but have been discontinued by TAI. They will be fully supported until December 2005. Service contracts will be available during this time period. After December 2005, shop service will be available on a “best effort” basis until December 2007. All support will be discontinued after December 2007. These products include:

DMTA V and SR5

**Category 3 Products**

The MMT(MiniMat) and RME products are being divested. TAI will continue to support these products in the interim as follows:

- **RME**: Service support in the US Service Shop, applications support, and parts availability all on a best-effort basis. No Field Service available.
- **MiniMat(MMT)**: Service support in the US Service Shop and parts availability on a best effort basis. No applications support or Field Service is available.
- **Existing Service Contracts** will be honored but not renewed.

The following products have been divested or are being supported as follows:

- The RM180/260/265 products have been discontinued and no support or parts are available. Existing Service Contracts will be honored but not renewed. Support for these products is available from:

  proRheo  
  Bahnhofstrasse 38  
  D-75382 Althengstett  
  Germany  
  Attn: Lothar Gehm  
  PH: +49-7051-77176  
  FAX: +49-7051-77187  
  Email: l.gehm@proRheo.de

  Note: proRheo also offers a product equivalent to the RM180 for customers who have standardized tests methods based on this unit.

- Thermo Electron Corporation has purchased the ACER Capillary Rheometer and PCR Process Rheometer. For support on these products, contact Thermo Electron through their website at [www.thermo.com](http://www.thermo.com).
**Category 4 Products**

These are products that Rheometric/TAI discontinued but still support. They will be supported on a “best effort” basis until December 2004. Only demand field service is available. These products include:

- DSC SP
- DMTA 3E
- DMTA IV
- RSA2
- SR200/2000 V6
- SR500/5000 V6
- STA SID 3
- TGA MK2
- TMA (all versions)

**Category 5 Products**

Rheometric Scientific previously declared these products obsolete and no support or parts are available. These products include:

- DMTA MK I & II
- DMTA MKIII
- DSC(PL & Omnitherm)
- DSC Plus (PL)
- MFM V3
- MMT (Old PL)
- RAA
- RAMA
- RDA 700
- RDA2
- RDS 7700
- RDS2
- RFS 84/8500
- RFS2
- RFX
- RIT 8000
- RM108/108E
- RM115/115A
- RMS 605
- RMS 800
- RPR
- SR200/2000 <V6
- SR500/5000 <V6
- STA <SID
- STA SID2
- TGA 1000/1500(PL)
- TMA 500/1000 (PL)