High Technology, Support and Satisfaction…

TA Instruments understands the importance of training to users of our instruments. We have, and always will, provide a broad range of outstanding training opportunities to our customers. The training programs we offer are unparalleled in the industry. Discover how the TA Instruments Training Advantage can maximize the return on your investment.
INITIAL INSTALLATION & TRAINING

The TA Instruments Training Advantage begins when your thermal analysis or rheology instrument is installed. During the installation, our local Field Service Representative will show you how you can do the following:

• Calibrate your new instrument
• Use the software to set up an experimental run
• Prepare a sample for analysis
• Create and run a method
• Analyze the data

Our local Field Technical Representatives or Applications Specialists are available after the installation for additional onsite training.

THEORY & APPLICATIONS TRAINING COURSE

The TA Instruments Thermal Analysis and Rheology training courses (lecture-based) are designed to familiarize the user with applications, method development, and operating techniques of our thermal analysis and rheology instrumentation. Each course is specific to a particular technique and costs €400 per person, per day. New system purchases will include a waiver for one free class per instrument purchased. Typically, these courses should be attended within 3-6 months of purchase and assume the customer knows how to operate the instruments.

For local contact information visit www.tainst.com/contact/tadirectory.html

ONSITE TRAINING COURSES

These courses are taught at the customer’s site by a TA Instruments professional applications staff member. The courses can be customized based on customer needs and cost €1,500 per day, plus travel expenses.

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e-TRAINING COURSES

TA Instruments offers a variety of live and pre-recorded courses via the Internet. You log in on your computer and view the presentations. Live courses offer a teleconference so that you can interact with the speaker. As always, with TA Instruments, an experienced thermal analyst or rheologist presents every course. e-Training opportunities include the following:

QuickStart e-Training Courses

QuickStart e-Training Courses are designed to teach a new user how to set up and run samples on their thermal analyzer or rheometer. The 60-90 minute online courses are offered on a regular basis and cost €250. New system purchases will include a waiver for one free class per instrument purchased. Typically, these courses should be attended shortly after installation.

Individual courses cover our Q Series™ DSC, TGA, and DMA systems, the AR Series Rheometers, as well as Universal Analysis (data analysis for thermal analysis systems). Attendees will receive the following:

• A basic understanding of the instrument
• Instructions on set-up, running, and analyzing data for a typical experiment
• Instructions on calibration, routine maintenance, and tips on sample preparation
• Instructions on using the extensive, built-in help system

Advanced e-Training Courses

Several advanced courses are available for both thermal analyzers and rheometers. These courses cost €300 and cover these important topics in more detail:

• Theory
• Method development, sample preparation, and calibration
• Data analysis and interpretation
• Specialty techniques such as Modulated DSC®

Certified User Program

Push your instrument to the limits by becoming a certified TA Instruments user. Upon successful completion of a specific set of Advanced e-Training Courses, the attendee will become a certified user for a specific instrument.

To register visit www.tainst.com/support/training.html